



Dispatcher Curriculum Review Committee

Virtual Meeting via Zoom

MINUTES

June 29, 2023

Members Present

Heather Gearheart - Central Shenandoah CJTA

Jan Farruggio, Charlottesville/UVA/Albemarle ECC

Dyan McDermott - Emergency Communications/911 Norfolk

Dawn Drewry - Hanover Sheriff's TA

Jessica Boster - Henrico Police TA

Brad Nester, New River Criminal Justice TA

Paige Chisom - Roanoke County Emergency Communications Center

Michelle Armstrong - Virginia State Police TA

1. **Call to Order.**

The meeting began on June 29, 2023, at approximately 0902 hours.

2. **Old Business.**

Not applicable to this meeting.

3. **New Business.**

The CRC met virtually and reviewed and revised the Compulsory Minimum Training Standards and Performance Outcomes for Dispatchers. The CRC members agreed with the subject matter expert's suggestions of changing the name of the profession to Public Safety Telecommunicator, rearranging the Categories to align with order of the other professions, removing the Dispatcher Judgement Category, and creating a new Public Safety Telecommunicator Wellness Category.

4. **Public Comment Period**

There were no public comments.

5. **Next Meeting.**

The next meeting of the Dispatcher CRC is July 27, 2023.

6. **Adjournment.**

The meeting adjourned, on June 29, 2023, at approximately 1549 hours.